

# CATHERINE WAGNER

## MULTIMEDIA DESIGNER

Portfolio Available: <http://www.cmwagner.net>

### EXPERIENCE

#### TECHNICAL COORDINATOR

*Personnel Decisions International*

May 2003 – November 2004  
Twin City Metro, MN

Communication of technical knowledge and demonstration of strong customer service. Key team member in the support of a major technical transition.

#### Primary accomplishments:

- » Tier 1 website technical support (customer service).
- » Design and coordination of internal website meant to educate sales and service representatives in the new technical tools and services available.
- » Team member involved in developing interactive database forms for globalization of information.
- » Training department personnel in efficient use of Microsoft Office and new tools.

#### TECHNICAL COORDINATOR

*Assorted Contracting Agencies*

November 1999 – May 2003  
Twin City Metro, MN

Facilitation of design, organization & efficiency. Assumed responsibility for customer service for both clients and contracted employer.

#### Primary accomplishments:

- » Research, development and creation of technical needs assessment and recommendation report.
- » Design, creation and training of customized documentation for a project-wide transition to the use of Project Office (an IBM Notes-based Web Project Management application).
- » Coordination of incoming data for transition into Project Office.
- » Design and implementation of invoicing and billing system for client.

### EARLY CAREER

#### *EDUCATIONAL INNOVATIONS*

Training Manual Designer & Office Manager  
Milwaukee, WI (1999)

#### *RAVENS CROFT ENTERPRISES*

Web Designer/Marketing Director  
Milwaukee, WI (1997 – 1998)

#### *QUALITY COMPUTING SOLUTIONS*

Graphic Designer & Trainer  
Milwaukee, WI (1996 – 1997)

### EDUCATION

#### ACADEMY OF ART UNIVERSITY – SAN FRANCISCO, CA

*Degree Pursued:* Masters of Fine Art with an emphasis in Web Design/New Media

*Expected Graduation:* May 2012

### FREELANCE ACTIVITIES

#### WEB SITE DESIGN & MAINTENANCE

Emerging Business Systems, Ltd. (August 2009 - Present)  
*Flash Development, web development/design, and technical support*

Stealth Networking (March 2007)  
*Flash Development*

Aluna Design (March 2007)  
*(<http://www.georgewimmer.com>)*

DorkTower (John Kovalic) - (October 2006 – Present)  
*(<http://www.dorktower.com>)*

Responsibility, Inc. (July 2006 – Present)  
*(<http://www.responsibilityinc.com>)*

Terry Fletcher Consulting, Inc. (November 2001 – Present)  
*(<http://www.terryfletcher.net>)*

ProActive Consultants, LLC (January 2000 – Present)  
*(<http://www.proactiveconsultants.net>)*

#### GRAPHIC DESIGN

Thomson West (October 2006 – March 2007)

Responsibility, Inc. (July 2006 – Present)

#### BRAND IDENTITY DESIGN

Terry Fletcher Consulting, Inc.  
(November 2001, February 2006)

HPMSI, Inc. (June 2003)

Proactive Consultants, LLC (January 2000)

### TECHNICAL SKILLS

#### GRAPHIC SKILLS

Graphic Design

Interactive Design

Web Design

Illustration

Print Production

#### MULTIMEDIA SKILLS

HTML/XHTML

CSS

DHTML/Javascript

PHP

Flash

#### DESIGN SOFTWARE

Adobe Illustrator

Flash

Adobe InDesign

Dreamweaver

Adobe Photoshop

QuarkXPress

Adobe After Effects

Microsoft Office

#### OPERATING SYSTEMS

Mac OS X, Windows, Unix/Linux, DOS

#### BROWN COLLEGE – MENDOTA HEIGHTS, MN

*Degree Received:* Bachelor of Applied Science with an emphasis in Multimedia

*Graduated:* April 2008

*Honors:* Dean's List

*Awards:* Best in Show (April 2008 Bachelor Portfolio Show)  
Excellence in Multimedia Design